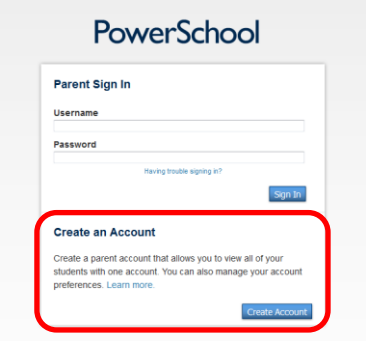
Surry County Public Schools Parent Portal Instructions

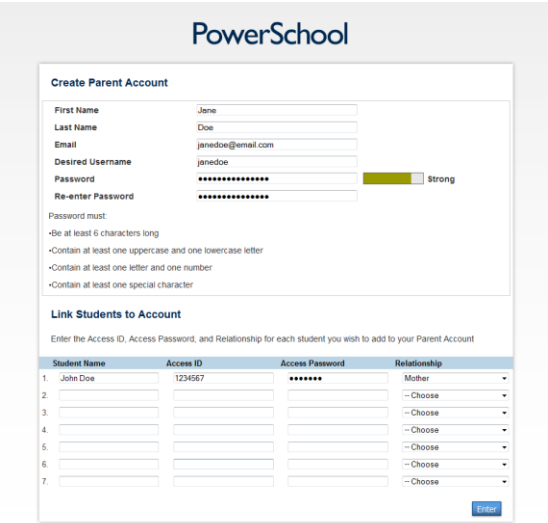
Before setting up your account, your school must provide you with an Access ID and Access Password for each of your children. These can be picked up at your student's school.

Setting Up Your Parent Portal Account

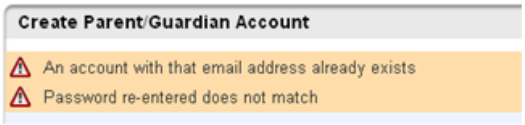
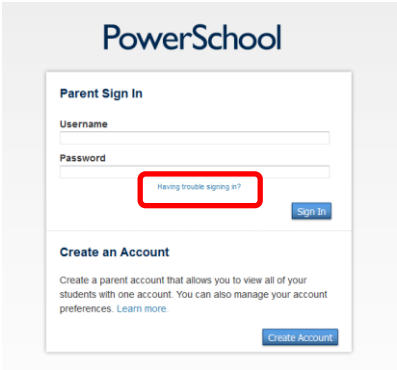
1. Please navigate to the following website: https://surryschools.powerschool.com/public/home.html this is the screen you would normally log into to access the Parent Portal, but **first** you must create an account to setup your username.



2. Click the "Create Account" button.
3. The top half of the following screen will ask for your first and last name, email address, and a password.
   The password must be at least 6 characters.
4. On the bottom half of the screen it will ask you which students you want to attach to your account.
   Type the Student Name, enter the Access Id and Access Password that your school provided you, and choose your relation to the student. See below for an example:



5. Click “Enter” at the bottom. You will see a Congratulations message if everything went okay. You can then go ahead and log into your account.
6. If there were any errors, like you tried to use a “username” or “email” that was already in use, those errors will display at the top and allow you to correct the information.



7. If you forget your Parent Portal username or password, click the “Having Trouble Logging In” link on the Parent login page to get the user and/or password emailed to the email address that you used to setup the account.